

FIG. 1a is a schematic diagram of a network system. The system includes a central server 12 and two client computers 10. The server 12 is connected to the client computers 10 via a network. The client computers 10 are each equipped with a monitor and a keyboard. The server 12 is represented by a rectangular box with a series of vertical lines on its front face, indicating a rack-mounted unit. The client computers 10 are represented by a monitor and a base unit with a keyboard. The network connection is shown as a line connecting the server 12 to each of the client computers 10.

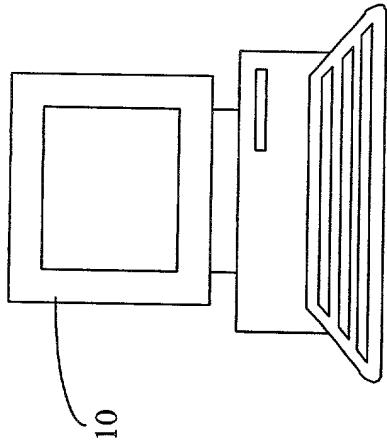


Fig. 1a

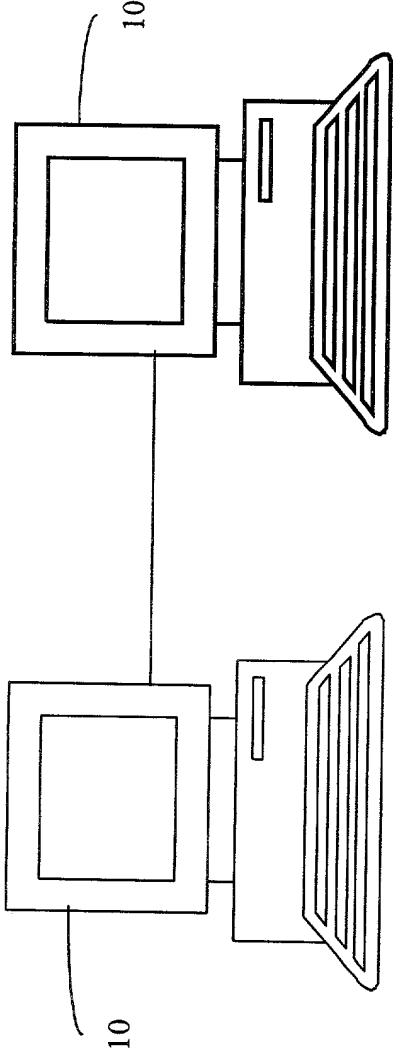


Fig. 1b

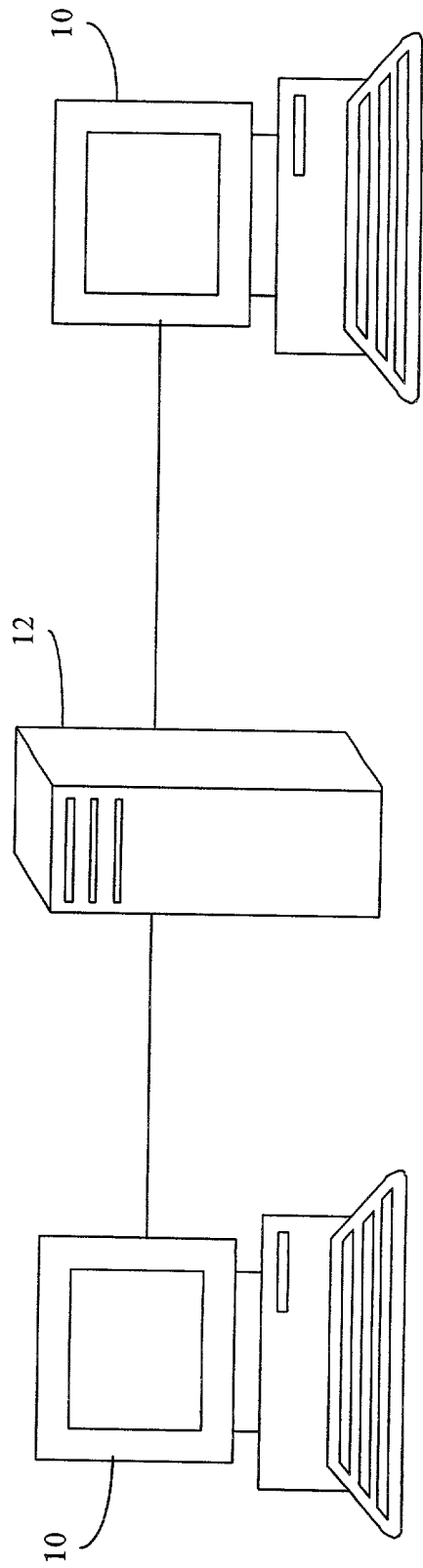


Fig. 1c

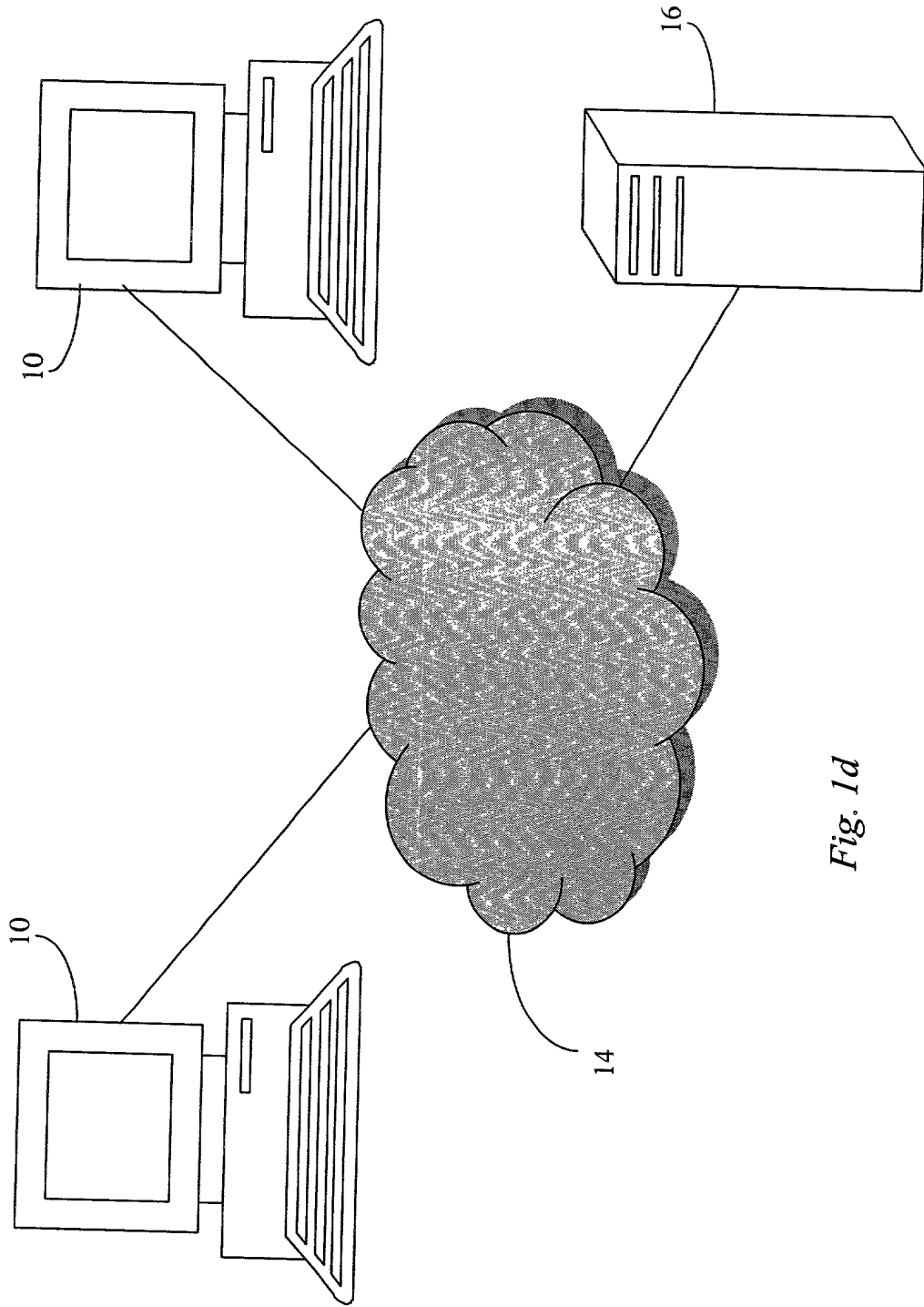
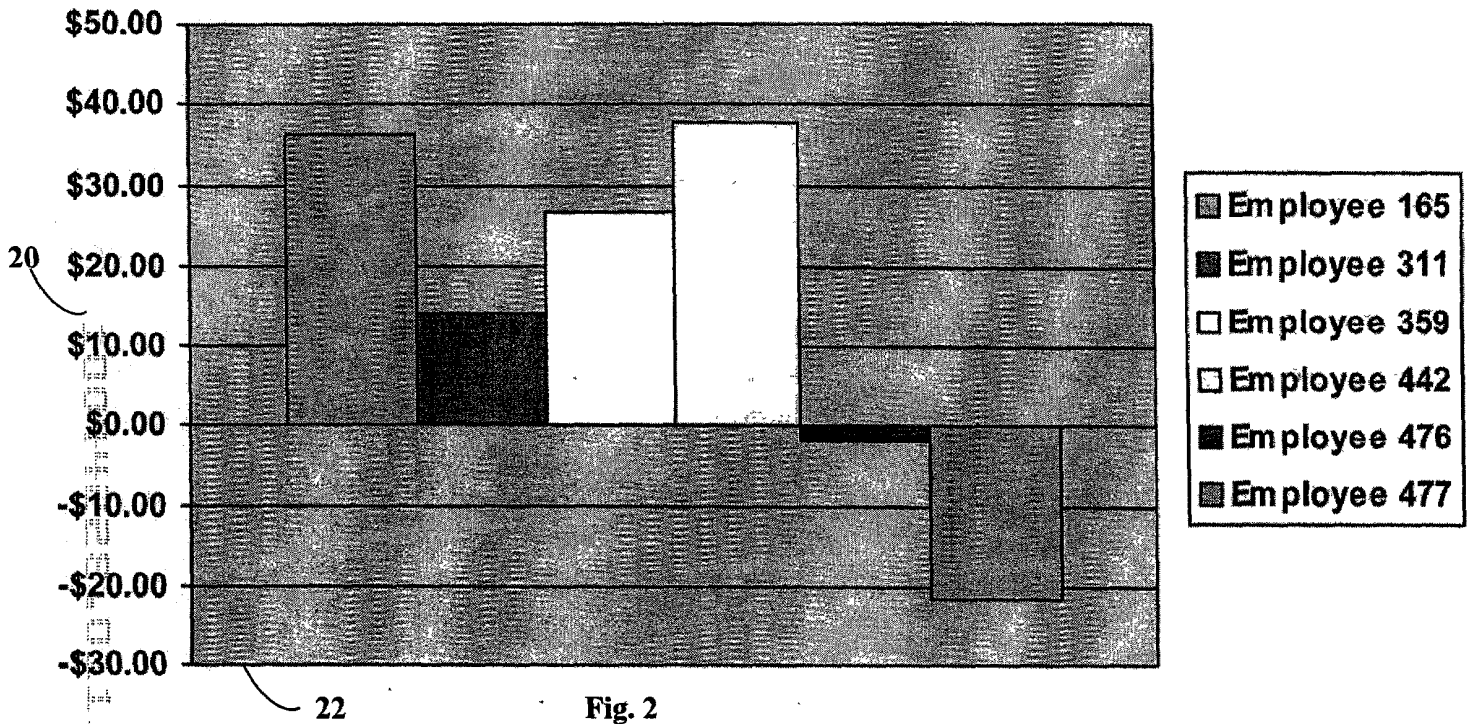
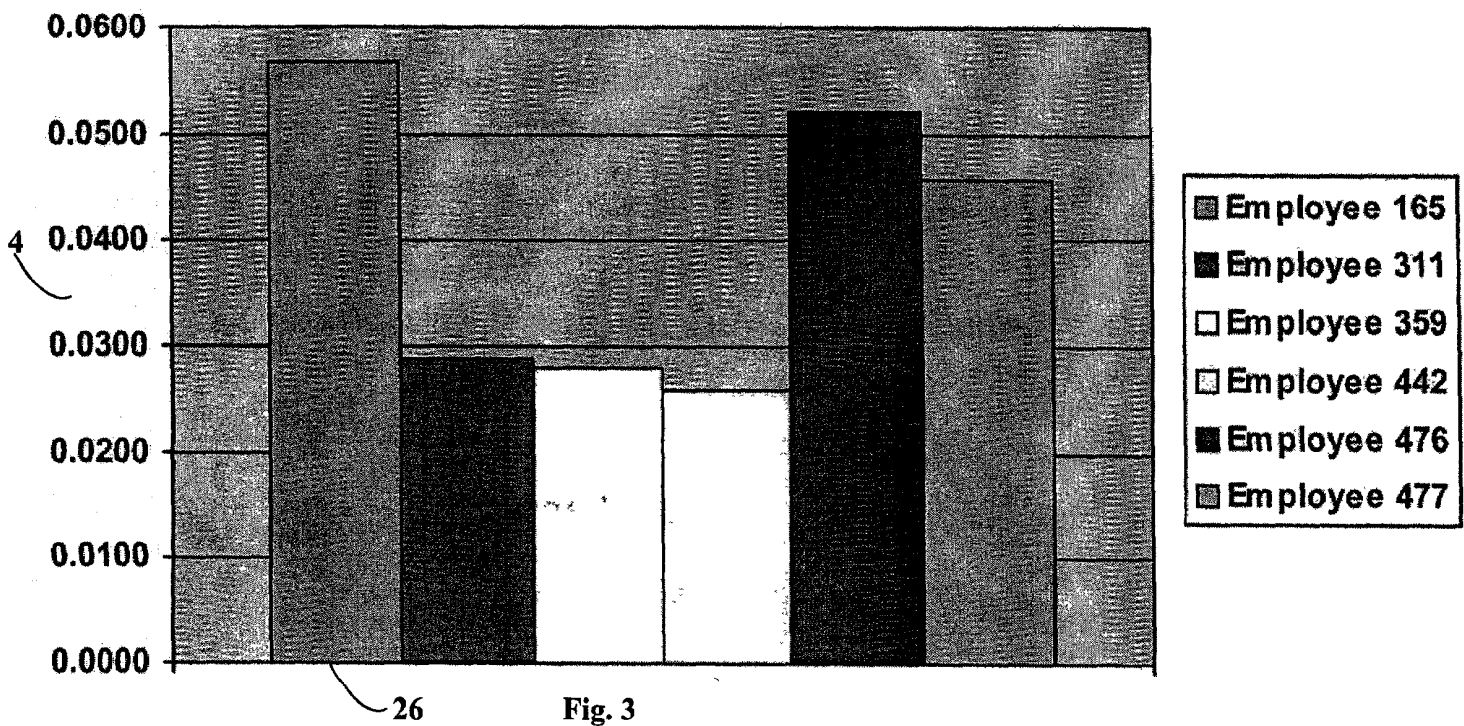


Fig. 1d

Overages & Shortages



Average "No Sales" Per Customer



	40	42	44	46
Category	Value	Average	Variance	Points
30	34			
Date: 04/04/2001	Start: 04/04/2001 15:07	Hours:	3.22	
Shift: C	End: 04/04/2001 18:20	Points:	14	
32 Customer Count:	197			36
Tardy:	0.00			0
Cash Over/Short:	0.92			0
No Sales / Cust:	6.60	0.00	100.00	4
Voids / Cust:	2.54	0.06	97.64	4
Avg. Void Amt:	3.95	5.55	-40.50	0
Avg. Refund Amt:	0.99	2.14	-116.00	0
Avg. Cig % Sales:	0.34	0.41	17.07	3
Avg. Lott. % Sales:	0.31	0.33	6.06	1
Avg. Taxable Sales:	2.14	2.40	10.83	2

29

Date: 04/05/2001	Start: 04/05/2001 15:17	Hours:	3.20
Shift: D	End: 04/05/2001 18:29	Points:	15

Customer Count:	172			
Tardy:	0.27			2
Cash Over/Short:	35.44			4
No Sales / Cust:	4.65	0.00	100.00	4
Voids / Cust:	3.49	0.27	92.26	4
Avg. Void Amt:	8.14	9.06	-11.30	0
Avg. Refund Amt:	1.50	2.75	-83.30	0
Avg. Cig % Sales:	0.47	0.38	-23.70	0
Avg. Lott. % Sales:	0.20	0.16	-25.00	0
Avg. Taxable Sales:	2.49	2.63	5.32	1

Total Points:	29	Avg. Points Per Day:	14.50
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48

Fig. 4

50

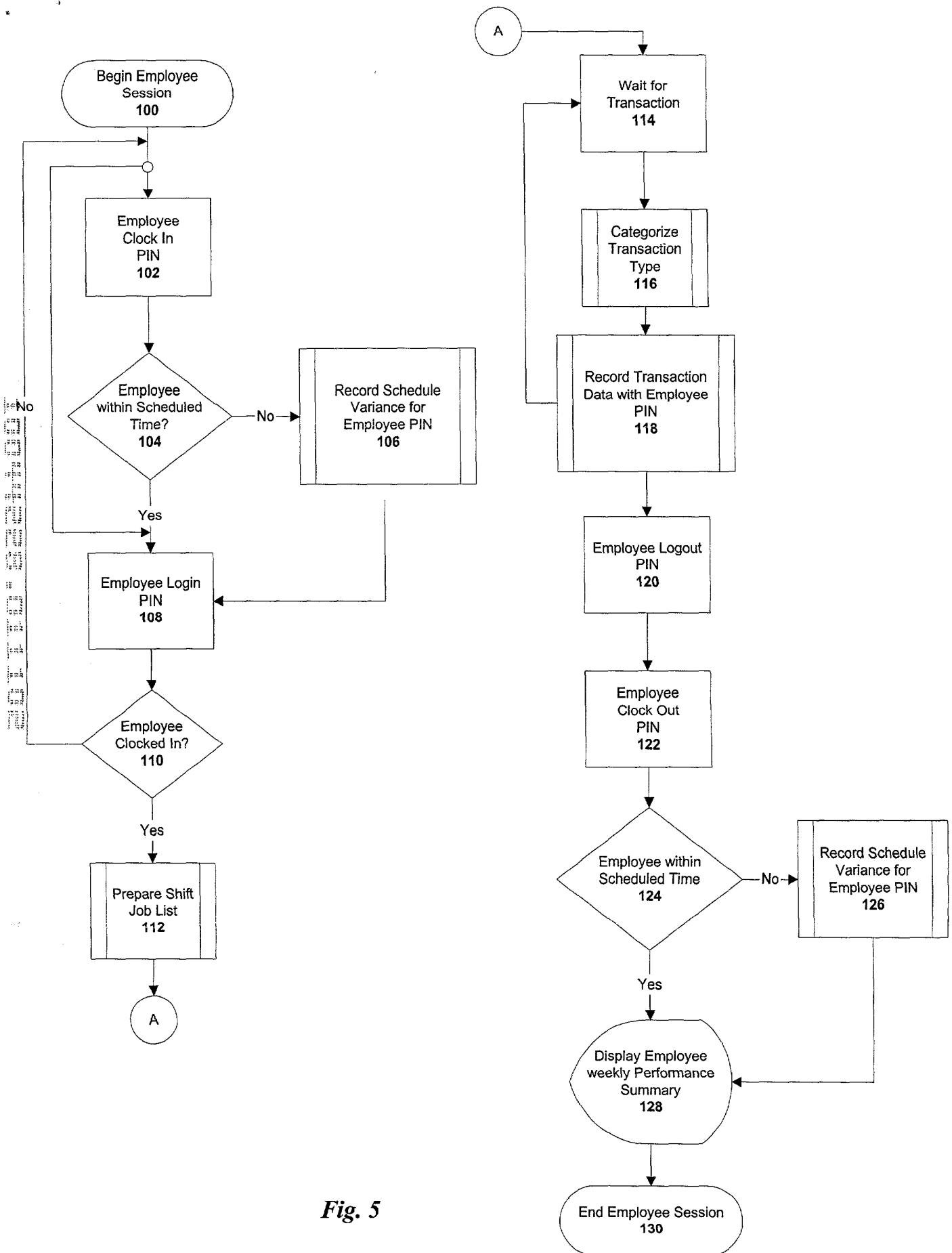


Fig. 5

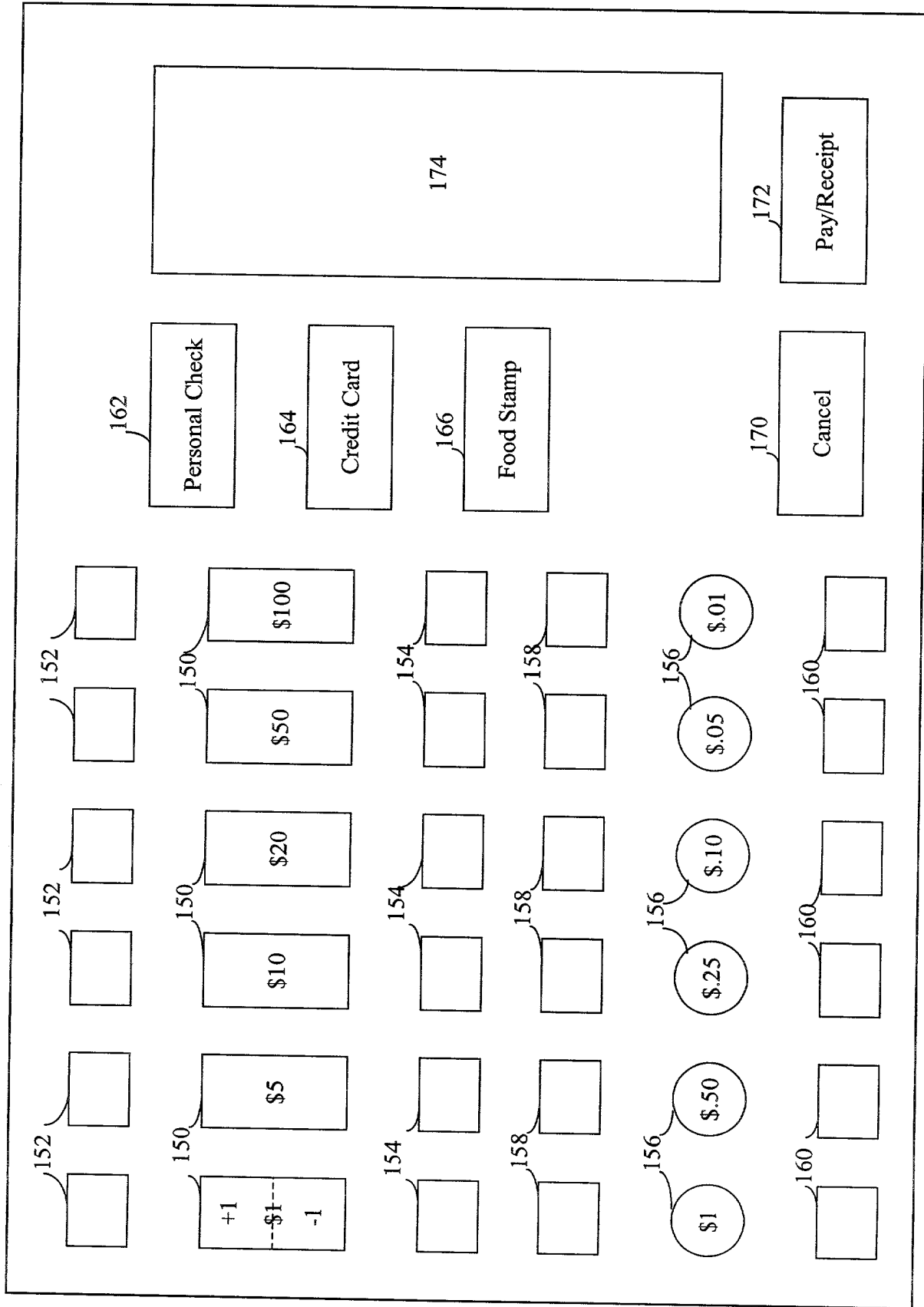


Fig. 6